

ELMBROOK VETERINARY CLINIC & GROOMING RELEASE FORM

Pet's Name(s): _____

Owner's Name (first & last) _____

Current Vaccinations/Veterinarian Information: Pet(s) must be current with Rabies & DA2PP (Distemper) vaccines. Proof of vaccination or current titer testing shall be provided to Elmbrook Veterinary Clinic & Grooming, as well as current veterinarian information, if you are not a current Elmbrook Veterinary Clinic client. Special circumstances will be taken into consideration. INITIAL _____

General Grooming Information: There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems could arise, including cuts, nicks and scratches. In most cases, this can happen when a pet is wiggling or moving around. Grooming can also expose a hidden medical problem or aggravate a current one. You agree not to hold Elmbrook Veterinary Clinic & Grooming responsible for any injuries that might result from the grooming process. INITIAL _____

Emergencies: In case of an emergency, we would like your permission to obtain immediate veterinarian treatment, at your expense, should it become necessary. Elmbrook Veterinary Clinic & Grooming will not be responsible for any conditions or problems discovered during grooming. INITIAL _____

Fleas: Elmbrook Veterinary Clinic & Grooming does not groom pets with known flea infestations. If fleas are found during the grooming process, your pet will receive a flea bath and an extra charge will be applied to your account. INITIAL _____

Potty Your Pets: Please make sure to potty your pet(s) prior to drop off. There are clean up bags and a waste disposal station located in the parking lot. Pets who require re-bathing due to urinating or defecating while waiting for pick-up may be charged an additional fee at the discretion of the groomer. INITIAL _____

Matting: Dogs with severely matted coats require extra attention. Mats can be difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions. Heavy matting can also trap moisture and urine near the pet's skin, allowing mold, fungus or bacteria to grow, and/or revealing skin irritations that existed prior to the grooming process. After-effects of the mat removal can include itchiness, redness, self-inflicted irritations or abrasions, and failure of hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular

grooming appointments. Elmbrook Veterinary Clinic reserves the right to refuse service to those clients who do not keep a regular grooming schedule. INITIAL _____

Aggression: You MUST inform Elmbrook Veterinary Clinic & Grooming if your pet bites, has bitten or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Elmbrook Veterinary Clinic & Grooming reserves the right to refuse/stop services for such pet(s) at any time before, during or after the grooming process should your pet exhibit aggressive behavior. You understand you are liable for any medical care expenses and damages that result from injuries to groomers, staff, equipment, and other animals caused by your pet.

INITIAL _____

Senior Pets: Grooming can sometimes be stressful, especially for a senior or ill pet. These services can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, they will be groomed for cleanliness and comfort. In the best interest of your pets, this release will give Elmbrook Veterinary Clinic & Grooming permission to obtain immediate medical treatment for your pet should it be deemed necessary. INITIAL _____

Late Pick-ups: Please be on time to pick- up your pet(s). We work by appointment and do not have the facilities for your pet to stay for an extended period. If you do not come within an hour of the scheduled pick-up time, your pet will be transferred to the Elmbrook boarding facility, and additional day care charges will apply. INITIAL _____

Cancellation/No-Show Policy: I agree that in the event that I need to cancel my grooming, for any reason, I will provide Elmbrook Veterinary Clinic & Grooming with at least 48-hour notice prior to my appointment. If you no call/no show, your account will incur 50% of the anticipated appointment fee. If you no call/no show more than once, you will be required to pre-pay for any future appointments. If you cancel with less than 24-hour notice to your appointment time, a \$25.00 fee will be applied to your account. INITIAL _____

I have read and agree to the policies of Elmbrook Veterinary Clinic & Grooming:

Name _____ Date _____

Signature _____

Primary Phone _____

Email _____